# SITA Connect Corporate



### Flexible, reliable and feature-rich IP connectivity, anywhere

SITA Connect Corporate provides connectivity to your main business sites in every location where customers operate. It offers medium to large IP bandwidths with the additional resiliency to manage access to customers main locations and most business-critical applications.

#### **BACKGROUND**

#### IP access everywhere

How can I gain access to online applications anytime, anywhere?

### Management of disparate platforms and vendors

How can I converge data, voice, video and Internet traffic into a single infrastructure? I'd prefer to work with one organization that can both provide and manage the service.

#### High security and performance

How can I guarantee service performance and the availability to operate in a private/secure network that is capable of prioritizing traffic according to my business needs?

#### More than basic IP connectivity

How can I ensure that my IP service is flexible and has the technical features to support future business growth?

#### **SOLUTION**

SITA Connect Corporate offers secure and resilient IP connectivity to connect your hub(s) or main sites to your VPN. It also provides network path resiliency and flexible service options.

- Available in 220 countries, the service uses various types of access (Ethernet, leased line, SDSL or Satellite)
- Feature-rich and flexible: multicast, multiple VPN, SubVPN, IPv6, load balance and resiliency, which support medium to high IP bandwidths
- Prioritization of the traffic
- Local or distributed Internet browsing
- Access to other SITA services, such as ServiceNet, SITATEX Services or CUTE
- Access to cloud applications via SITA Connect Reach.

#### **BENEFITS**

- Optimizes the time and resource management by outtasking connectivity to SITA
- Provides enriched customer services and user experience while simplifying the overall network management
- Offers access to industryleading application providers.
  Both through our SITA
  ServiceNet – with over 20 air transport applications ready for use – and also through Orange cloud applications.
- Provides access to the largest international IP network dedicated to the air transport industry
- Integrations IP and Internet traffic on one connection or configuration

#### **RESULTS**

11,000

SITA Connect Corporate connections using various types of access

220+

countries and territories covered by SITA Connect Corporate



# SITA Connect Corporate



#### How does it work?

11,000+ CONNECTIONS, MORE THAN 600 CUSTOMERS



- Global coverage
- End-to-end reporting and service level agreements (SLAs)
- Contingency solutions (dual, always-on and air backup)
- Feature-rich service (six CoS, IPv6, multicast, load balance, voice)
- · Flexible VPN options
- Metro ethernet, leased line (LL), SDLS, satellite access
- Extranet integration

#### **SOLUTION COMPONENTS**

- 1. Router(s) at customer premises (CPE)
- Access link (Ethernet, LL, SDSL, Satellite) between the customer's sites and the SITA network
- Dual CE router and access link for missioncritical configurations (dual configuration):
  - Optional offload
- 4. IP bandwidth: medium to high
- 5. Class of Service (CoS) for traffic prioritization:
  - Three data (D1, D2, D3) CoS
  - Two real-time/voice and video CoS
  - One Internet CoS

6. Value-added services:

- Multicast
- IPv6
- Flexible VPN (Multiple VPN and SubVPN)
- Internet browsing (local or distributed)
- Access to cloud applications via SITA Connect Reach
- Access to ATI communities (ServiceNet)
- SLO (service level objectives)/SLA (service level agreements) – service availability, path availability, path performance (round-trip delay, packet loss ratio, jitter), service levels report

#### **CASE STUDY**

A major European airline with hundreds of SITA network connections has adopted SITA Connect Corporate for its most important sites.

The criteria used to select the sites using SITA Connect Corporate single or resilient configurations are based on:

- The number of workstations
- Applications required by the onsite users
- · Business rules

37% of the airline's connections are SITA Connect Corporate, and they are delivered in 114 countries and 187 cities. 40% of these connections are in a resilient configuration.

The customer uses all types of CoS to prioritize their data, voice, video and Internet traffic.

The customer also benefits from all available access types with a preference for Ethernet, SDSL and Satellite.

For more information please contact us at info@sita.aero

